



TRANSFORMING HEALTH CARE WITH TELEHEALTH: STATE AND NATIONAL TELEHEALTH POLICY TRENDS AND ISSUES

National Conference of State Legislatures
Challenges and Innovations in Rural Health Policy

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CENTER FOR CONNECTED HEALTH POLICY

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We are part of the Public Health Institute, an independent, *public interest* organization dedicated to promoting better systems of care improved health outcomes & provide greater *equity of health access to quality, affordable care and services for all*



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HRSA/OAT GRANT 2012-2016



POLICY MAP >> RESEARCH >>

About the Program | What is Telehealth | Telehealth Policy | Legal Issues | Health Information Technology



Telehealth technologies are valuable assets to help achieve the "Triple Aim" of improved quality of care, better health outcomes, and lowered costs.

[Learn More >>](#)



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TelehealthResourceCenters.org



TTAC
Telehealth Training and Technical Assistance Center
2 National Resource Centers

NTRC	gpTRAC	NETRC
CTRC	HTRC	STTRC
PTTRC	SCTRC	MTTRC
PBTRC	TexLa	STTRC

12 Regional Resource Centers



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THE VALUE PROPOSITION FOR TELEHEALTH



Advances in telecommunication technologies can help **redistribute** health care **expertise and resources** to where and when it is needed, and create greater **value** among consumers, public & private payers, and health systems



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VALUE OF TELEHEALTH

1. Timely Access to Diagnosis & Treatment

- Primary and Specialty Care Services (**Live** or **Asynchronous** Store & Forward)
- Direct to Consumer
- Acute, Chronic, & Emergency Care



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VALUE OF TELEHEALTH

2. Enhanced Consultation/Communication

- Patient/Consumer ↔ Health Care Team
 - Uses secure portal for email communication or live video using smart phone, tablet or computer.
 - Directly Connects Consumers to Care Team
 - Primary Care ↔ Specialist



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3. VALUE OF TELEHEALTH

Remote Monitoring

- Management of Chronic Conditions
- In Home-Aging in Place
- Acute Intensive Care (Tele-ICU)
- Bluetooth or broadband connected



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Value of Telehealth: Aging in Place



- Close to Family /Social Supports Improves Well-Being
- Enhances the Care Giver Support Reduces Sense of Isolation
- Delays Institutionalization to Skilled Nursing/Long-Term Care
- By 2030 One in Five of US Population will be over 65



TELEHEALTH STATE-BY-STATE POLICIES, LAWS & REGULATIONS

Telehealth Policy

State Laws and Reimbursement Policies

The Center for Connected Health Policy helps you stay informed about telehealth-related laws, regulations, and Medicaid programs. We cover current and pending rules and regulations for the U.S. and all 50 states.

Laws, Regulations, Pending Bills State & Federal

Interactive Policy Map

Calendar

Law and Policies by State



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Medicaid Program

CMS reimbursement policy for Medicaid:

“States may reimburse for telehealth under Medicaid so as long as the service satisfies federal requirements of efficiency, economy, and quality of care.”



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KEY POLICY AREAS OF ANALYSIS & REFORM

- **Definition:** Telemedicine or telehealth?
- **Reimbursement:** by modality (live video, store and forward, remote patient monitoring)
- **On-line Prescribing:** In-person exam required?, who is eligible, and what type of drugs
- **Consent:** (written, verbal, none?)
- **Cross-state licensing:** conditional practice, FSMB compact
- **Private Payer Parity:** (parity of service, payment, conditioned to terms of policies?)
- **Location of Service:** originating site requirements
- **Site Transmission Fee:** yes, no?



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NO TWO STATES ARE ALIKE!

43 states
Have a definition
for **TELEMEDICINE**

32 states & DC
definition for **TELEHEALTH**

Reimbursement:
Live Video: 47 states
Store and Forward
Only in 9 states

Remote Patient Monitoring: 16 states
Reimburse for all three: Only 5 states



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As of March 2017

PARITY IN PAYMENT WITH IN-PERSON

35 states and DC
have active telehealth private payer laws

*This is the **most common** policy change at the state level*

Parity is difficult to determine:

- Parity in **services covered** vs. parity in **payment**
- many states make their telehealth private payer laws
“subject to the terms and conditions of the contract”



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As of March 2017

CROSS-STATE LICENSING

FSMB INTERSTATE LICENSURE COMPACT

- Created an **Interstate Commission** to issue expedited medical licenses---**19** states have now passed the language
- FBI has raised concerns on Compact authority for background checks. For the time being, only physicians in Alabama, **Idaho**, Iowa, **Kansas**, West Virginia, Wisconsin, **Wyoming**, Colorado and Nebraska **can apply to be licensed** in one of more of the 19 member states
- **Montana**, South Dakota, **Nevada**, Utah, Arizona, **Minnesota**, Illinois, Pennsylvania, Vermont and Mississippi are in limbo and may have to modify legislation
- Eight other states – Washington, Michigan, Rhode Island, Tennessee, Georgia and Texas and Washington D.C. – have introduced legislation to join the compact



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MOVING FROM VOLUME TO VALUE-BASED CARE

Volume-based

- Pay for service (volume)
- Cost-based reimbursement
- Hospital/physician independence
- Inpatient focus
- Stand-alone care systems
- Illness care



Value-based

- Pay for results (quality/efficiency)
- Shared risk
- Partnerships and collaborations
- Continuum of care
- Community health improvement (HIT)
- Wellness care



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FEDERAL LANDSCAPE: CHRONIC CARE ACT S.870 & CONNECT FOR HEALTH ACT of 2017



- Re-introduced by Senate Finance Committee Chairman Orrin Hatch (R-Utah) and Ranking Member Ron Wyden (D-Ore.) Strong **Bipartisan** Support & contains major telehealth provisions targeted at patients with chronic conditions, beginning in 2019.
- **CONNECT ACT** introduced by Schatz (D-Hawai'i) and Cochran (R-Miss) reforms use of telehealth in Medicare



THANK YOU!

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