Community Health Centers
A Penny Saved: Keeping People Healthy, Controlling Costs

LEE FRANCIS, MD, MPH
ERIE FAMILY HEALTH CENTER
CHICAGO, IL

Federally Qualified Health Centers (FQHCs)

Source: Centers for Medicare and Medicaid Services; U.S. Department of Health and Human Services; Quarter 4, 2008.

Note: Alaska and Hawaii not shown to scale
America’s Health Centers 2011

- 20.2 million patients
  - 93% below 200% poverty
  - 72% below 100% poverty
  - 36% uninsured
- 80 million patient visits
- 1,128 organizations
- 8,500 service sites
- Employed more than 138,000 staff

Percentage of Population Served by CHCs, 2008
**Erie’s Twelve Sites**

**Where Erie’s Services Take Place:**

4 **Family Health Centers**
1. Erie West Town
2. Erie Humboldt Park
4. Erie Helping Hands
12. Erie Division Street

5 **School-Based Health Centers**
6. Erie Westside
7. Erie Henson
10. Erie Amundsen
11. Erie Lakeview
9. Erie Clemente

1 **Teen Health Center**
5. Erie Teen Center

2 **Dental Centers**
3. Erie Humboldt Park Dental Center
8. Erie Albany Park Dental Center
Erie Family Health Center

- **Mission**
  At Erie Family Health Center, we believe health care is a right, not a privilege.
  Our mission is to provide accessible, affordable and high quality health care for those in need.

America’s Health Care Safety Net

**Patient Characteristics**

- % Racial Ethnic Minorities: 62.3%
- % Best Served in Another Language: 24.3%
- % <= 200% Poverty (%Known): 92.8%
- % Uninsured: 37.5%
- % With Medicaid Coverage: 38.5%
Growth vs. Sustainability

Health Center Revenue Sources

- The source of 90% of this revenue is Medicaid.
- 56% Federal Grant
- 5% State and Local Grants
- 16% Patient Revenue
- 22% Foundations and Corporations
- Individuals
### Health Center Governance

#### Deal or No Deal?

<table>
<thead>
<tr>
<th>Expense Source</th>
<th>Expense Amount</th>
<th>Number of Users</th>
<th>Expense per User</th>
</tr>
</thead>
<tbody>
<tr>
<td>Health Center Overall</td>
<td>$31,000,000</td>
<td>38,000 (Erie overall)</td>
<td>$815</td>
</tr>
<tr>
<td>Federal Grant</td>
<td>$4,500,000</td>
<td>38,000 (Erie overall)</td>
<td>$118</td>
</tr>
<tr>
<td>Federal Grant</td>
<td>$4,500,000</td>
<td>13,000 (Erie uninsured)</td>
<td>$346</td>
</tr>
</tbody>
</table>
Health Care Reform and Primary Care — The Growing Importance of the Community Health Center

Eli Y. Adashi, M.D., H. Jack Geiger, M.D., and Michael D. Fine, M.D.

During the debate over U.S. health care reform, relatively little attention was paid to the long-established network of community health centers (CHCs) in the United States. And yet this unique national asset constitutes a critical element of any reform intent on expanding access to care to be “of the people, by the people, for the people.” Now operating at more than 8,000 sites, both urban and rural, in every state and territory (see Fig. 1), run by about 1,200 CHC grantees, the centers are the medical home to 20 million Americans, 5% of the current U.S. population the sole health care provider available to these patients. Beyond their commitment to the uninsured, the CHCs have always welcomed the insured in need of high-quality primary care. At present, 35% of CHC patients are beneficiaries of Medicaid, and 25% are beneficiaries of Medi-

Gap #3: The Insurance Card and Social Determinants of Health

INSURANCE CARD = INSURANCE CARD
Community Health is Fun!

---

**Average A1c Value**

- Desired Direction

**% Smoking Status Documented**

- %: 60.0%, 60.5%, 61.0%, 61.5%, 62.0%, 62.5%, 63.0%, 63.5%, 64.0%, 64.5%, 65.0%, 65.5%, 66.0%, 66.5%, 67.0%, 67.5%, 68.0%, 68.5%, 69.0%, 69.5%, 70.0%, 70.5%, 71.0%, 71.5%, 72.0%, 72.5%, 73.0%, 73.5%, 74.0%

---

Community Health is Fun!