Mitigation Measures:
What Can We Do to Improve?

Judith Talavera
President/COO
AEP Texas
# Who we are

## 2018 AEP COMPANY OVERVIEW

<table>
<thead>
<tr>
<th>Category</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Number of Employees</td>
<td>17,582</td>
</tr>
<tr>
<td>Regulated &amp; Competitive Customers</td>
<td>5.8 million</td>
</tr>
<tr>
<td>Service Territory</td>
<td>200,000 square miles</td>
</tr>
<tr>
<td>Total Revenues</td>
<td>$16.2 billion</td>
</tr>
<tr>
<td>Capital Investments</td>
<td>$6 billion</td>
</tr>
<tr>
<td>Cash Dividends Per Share</td>
<td>$2.53</td>
</tr>
<tr>
<td>Transmission</td>
<td>40,000 miles</td>
</tr>
<tr>
<td>Distribution</td>
<td>220,000 miles</td>
</tr>
<tr>
<td>Total Generating Capacity (owned &amp; PPA)</td>
<td>32,000 MW</td>
</tr>
<tr>
<td>Total Renewable Portfolio</td>
<td>5,272 MW</td>
</tr>
<tr>
<td>Total Assets</td>
<td>$68.8 billion</td>
</tr>
<tr>
<td>Charitable Giving</td>
<td>$25.5 million</td>
</tr>
</tbody>
</table>

*Includes expected capacity as of year-end 2019.*
Where we are

AEP Service Territory
- AEP Ohio
- AEP Texas
- Appalachian Power
- Indiana Michigan Power
- Kentucky Power
- PSO
- SWEPCO
2019 – finally over
The trend is continuing
Resilience interdependencies

- Enterprise risk
- Assessments & mitigations
- Cybersecurity
- Critical infrastructure protection
- Compliance
- Emergency management
- Physical security
- Crisis communication
- Business continuity
- Business impact analysis
- Employee/family preparedness
- Disaster recovery
Understanding **all** risk is paramount.
The response process
It’s not just about hurricanes
It’s not just about hurricanes
Mutual assistance
Barriers can slow response

Response

- Compliance
- Emergency management
- Physical security
- Crisis communication
Response impacts recovery

- Business continuity
- Business impact analysis
- Employee/family preparedness
- Disaster recovery
What can be done?

Recommendations
Before the storm...