

FIVE MINUTES OF FAME AT NALIT PDS

Jennifer Dittrich and
Brad Ellis
Washington

- ▶ Our huge multi-year effort to replace the tools bill, statutes, and rules has been delivered! New XML-based tools in production for bill drafting, processing, and codification.
- ▶ Customers push the button for the bi-weekly publishing and rendering of the administrative rules.
- ▶ Public web site redesigned, including mobile awareness and responsive design.

APPLICATION SUCCESSES



- ▶ Lots of work to move applications from Windows Server 2003
 - ▶ Able to retire components, reorganize stuff, clean up
 - ▶ Here we are doing our happy dance.



APP SUCCESSES, CONT.

- ▶ Floor Activity Management system to manage amendments, calendars, and what WA calls orders of consideration
- ▶ New personnel and administrative systems
- ▶ Electronic committee sign-in for the House
- ▶ Online bill notes for members and staff
- ▶ What's next for committee meeting, analyses, and hearing materials tools
- ▶ Moving intranets and collaboration sites to SharePoint Online
- ▶ Documenting our security practices – if anybody is doing something similar, we'd love to hear about it
- ▶ Windows 10 testing is underway

WE'RE WORKING ON . . .



- ▶ Custom applications
- ▶ Faster and cheaper
- ▶ Workgroup document management – getting them to think about information governance
- ▶ Alignment vs. autonomy
- ▶ Building security thinking into app development

APP DEVELOPMENT STRUGGLES



- ▶ What started as Surface deployment to all the members to replace laptops, expanded into a project to include staff
- ▶ We have deployed 424 Surface Pro 3s to members and staff
- ▶ The deployment required LSC staff to learn both a new device and a new operating system shortly before session; as well as training members and staff in ways of using it most effectively

CUSTOMER SUPPORT SUCCESSES



- ▶ Role of consumer IT in an enterprise environment
- ▶ Expectations that internal apps should be available on any device
- ▶ Limited resources

CUSTOMER SUPPORT STRUGGLES



- ▶ Move to the State Data Center
- ▶ Federated Authentication with the Executive Branch
- ▶ Online Identity Management
- ▶ Exchange Archiving
- ▶ Microsoft Surface Deployment
- ▶ Firewall Infrastructure Upgrade

INFRASTRUCTURE SUCCESSES



- ▶ General IT Scrutiny
- ▶ Completing Cloud Migration
- ▶ Limited Resources
- ▶ Security Compliance Documentation
- ▶ User Expectations for Complex Systems
- ▶ Account Deletion Practices

INFRASTRUCTURE STRUGGLES
(RINSE AND REPEAT)

A decorative graphic consisting of several parallel white lines of varying lengths, slanted diagonally from the bottom right towards the top right, set against the blue background.