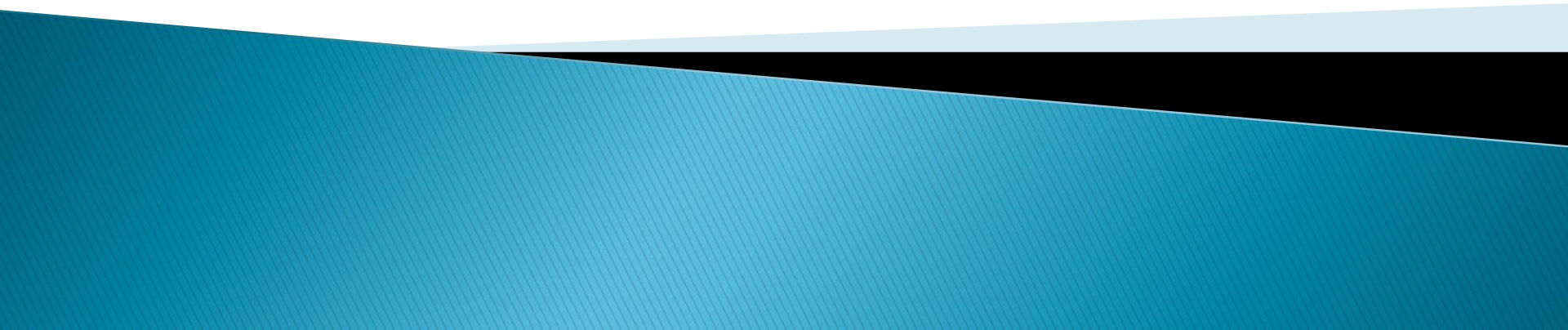


Moving to the Cloud

Where we are

Where we were

Our approach to moving to the Cloud



Where we were

Lotus Notes – email and applications

430 user mailboxes

Applications

Intranet

HR and payroll

Floor and committee processes



The Evaluation Process

Evaluated Gmail and Outlook365

Completed a detailed application and process inventory

Issued RFI February, 2012

Awarded RFI to Microsoft

Our approach

- ▶ Authentication via Active Directory
- ▶ Set application development on a 4 –5 year plan
- ▶ Sharepoint used for some applications, navigation to SQL data

Our approach

- ▶ Pilot Group of staff
 - One person from each area/dept
- ▶ Pilot group of members
 - Power users and basic users
- ▶ Migration process
 - Small groups migrated weekly
 - Providing classes for members every Wednesday

Challenges

- ▶ Preparation
 - Needed to provision 4 extra servers for migration and dual delivery purposes
- ▶ Migration of email
 - Content moved over well using Quest tool
 - Initial process caused some search issues
 - Dual delivery environment presented some issues
- ▶ Some browser compatibility issues

Challenges

- ▶ Acclimating Users
 - Adjustment to thin client functionality
 - O365 fast, nimble, flexible, but lacks some fat client options
 - Provides Office client to some users (Partly Cloudies)
 - Guinness vs. Corona

Advantages

- ▶ Fewer on premise servers (eventually)
- ▶ Managing user accounts in one place
- ▶ Flexibility of Outlook vs OWA interfaces
- ▶ Consistent interface for users (Charmins)
- ▶ Presence awareness / resource sharing available from anywhere
- ▶ Business processes available on mobile devices

What we learned

- ▶ Go slowly – pilot group helped identify issues
- ▶ Know retention requirements / laws
- ▶ Use it as an opportunity to reevaluate processes
- ▶ Plan for data protection
and.....
- ▶ Microsoft does have sales and support staff

Thank you!!!

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