Moving to the Cloud

Where we are
Where we were
Our approach to moving to the Cloud
Where we were

Lotus Notes – email and applications
430 user mailboxes
Applications
  Intranet
  HR and payroll
Floor and committee processes
Evaluated Gmail and Outlook365

Completed a detailed application and process inventory

Issued RFI February, 2012

Awarded RFI to Microsoft
Our approach

- Authentication via Active Directory
- Set application development on a 4 – 5 year plan
- Sharepoint used for some applications, navigation to SQL data
Our approach

- Pilot Group of staff
  - One person from each area/dept
- Pilot group of members
  - Power users and basic users
- Migration process
  - Small groups migrated weekly
  - Providing classes for members every Wednesday
Challenges

- **Preparation**
  - Needed to provision 4 extra servers for migration and dual delivery purposes

- **Migration of email**
  - Content moved over well using Quest tool
  - Initial process caused some search issues
  - Dual delivery environment presented some issues

- **Some browser compatibility issues**
Acclimating Users
- Adjustment to thin client functionality
- O365 fast, nimble, flexible, but lacks some fat client options
- Provides Office client to some users (Partly Cloudies)
- Guiness vs. Corona
Advantages

- Fewer on premise servers (eventually)
- Managing user accounts in one place
- Flexibility of Outlook vs OWA interfaces
- Consistent interface for users (Charmins)
- Presence awareness / resource sharing available from anywhere
- Business processes available on mobile devices
What we learned

- Go slowly – pilot group helped identify issues
- Know retention requirements / laws
- Use it as an opportunity to reevaluate processes
- Plan for data protection and......
- Microsoft does have sales and support staff
Thank you!!!

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