Chair’s Column
by Robbie LaFleur, Minnesota
LRL Chair

If you ever need a role model for organization and dedication to a task, look no further than the outgoing chair of our staff section, Nan Bowers. In this past year she led the activities of our group so effectively and competently. A particular accomplishment was her work with the NCSL Select Committee on Technology. Nan spent endless hours working on the NCSL Bill Tracking database, evaluating search screen layout and making suggestions to improve usability. Our staff section received visibility and respect through her hard work. Thank you, Nan!

At this year’s Annual Meeting in Denver we had a dedicated core of librarians. Several articles in this issue detail our interesting activities. Those of you unable to come missed a great dinner and conversation when Rita Thaemert invited us all to her home. Marilyn Johnson suggested afterwards that all we needed was a campfire and a guitar on the patio to make the effect complete. Molly Otto showed us hospitality of a different sort when she gave us a tour of the Colorado Legislative Library, located right in the beautiful State Capitol.

I am looking forward to meeting with many of you at this year’s PDS in Bismarck. The professional content is strong, and the social side—well, who better to arrange that than Marilyn Johnson? Our annual PDS is a wonderful opportunity to network with other librarians—to learn about the latest library activities and projects in many states (and hear about the antics of legislators in those states). So read the agenda, and send in your registration!

To begin my tenure as chair, here is a brief introduction to our library and our current projects. We are a staff of 18 and holding. Since Minnesota has imposed a strict hiring freeze until July of 2003, a big goal of mine is to keep all of our current great staff members HAPPY. We strive every day to provide the best and most complete information services to our legislative clientele—don’t we all? We maintain the joint pages of the Legislature’s Web site and play a strong role in coordinating improvements. The Library’s Internet site includes Minnesota Issue Guides, historical information on the Legislature, and “Links to the World,” subject-based compilations of Web sites. This fall we will unveil public access to a database of “Legislators Past & Present,” a project that has been in the works for more than ten years. We are planning and implementing the conversion of our paper-based current awareness services to electronic versions. We are also bar coding our collection of 50,000+ items in preparation for conversion to a new online catalog in 2003. How do you respond when your perfectly well-meaning friends and legislative colleagues say, “It’s interim now; it must be really quiet in the Library?”

I’m looking forward to the next year as chair. It certainly will be a more pleasant activity than fighting for my budget during the next session!

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LRL at Annual Meeting
July 23-27
Denver, Colorado

Tuesday, July 23

Tour of Denver Public Library
By Susan L. Blixt, Arizona

As you approach the Denver Public Library, you face a most unusual sculpture, “The Yearling,” by Donald Lipski. This sculpture is a red painted chair with a bronco standing on it. The chair is 21 feet high, 10 feet wide, as well as 10 feet deep and the horse is six feet high. “The Yearling” was donated to Mayor Wellington E. Webb and the city of Denver. It was then placed in a prominent position outside the Denver Public Library.

You continue to be amazed by the library itself as it stands out in a display of angles and geometric shapes. The architect, Michael Graves, designed the 1995 renovation to the 1956 pre-existing library increasing the space to ten floors and 540,000 square feet; and establishing it as the largest library between Los Angeles and Chicago. The inside architecture of the library is just as awesome; featuring a three-story atrium (Schlessman Hall) with its fossil limestone floor, a Children’s Pavilion, and the Gates Western History Reading Room. The two-story derrick in the reading room is designed using Colorado wood, tongue and groove wooden pegs; rising to a dome shaped ceiling.

The Denver Public Library serves as the regional federal depository, a patent depository for over six million patents and an unofficial depository for city of Denver publications, with some materials dating back to the 1700s. The Western History/Genealogy collection contains manuscripts, artifacts and over 600,000 historic photographs. Other collections feature children's books; fiction/nonfiction books for adults; historical, international and travel maps; numerous periodicals and newspapers; conservation resources; business references; and materials in foreign languages. Besides its many collections, the library contains reading and study rooms; a conference center; an orientation theater and a library store.

The Denver Public Library Web page, redesigned five months ago, provides an excellent avenue for assisting patrons in discovering the library's collection of on-line newspapers and magazines by subject area or alphabetically, the electronic book collection, library catalogs, and the Internet. By searching the Reader's Connection or the Movie Connection, you are able to obtain information on new books, videos, DVDs, and movie reviews. My Library Card helps to keep track of your holds and renew items on-line. Besides e-mailing questions to a librarian, the patron is able to have a live chat with the E-Branch librarian using SmartyPants. SmartyPants is an on-line real time reference service available 24 hours a day, seven days a week to answer homework or other questions that can be answered quickly using online resources.

Wednesday, July 24

Librarians and the U.S. Census
By David Harrell, Oregon

Speaker: Jerry O’Donnell, Statistician, U.S. Census Bureau, Denver, Colorado

Jerry O’Donnell provided a computer demonstration of U.S. Census Bureau resources available on their Internet Web site, http://www.census.gov/ and a related Web site, American Factfinder. The related site can be accessed at http://factfinder.census.gov/ , or from the Census Bureau Web site. The Census Bureau site is best accessed using Microsoft Internet Explorer because of the heavy reliance on tables.

The Census Bureau home page features three frames. The frame on the right is a quick way to access state information in demographic, business, and geographic groupings. You can also find information about specific counties or browse additional data sets. There is an incredible amount of information available. For example, women own 26.5% of the businesses in my county and 27.6% of Oregon businesses. The center frame has links to numerous information sources on people and businesses but also has links to information about the Census Bureau.

A very useful category is “Releases” in the Newsroom group. Census Bureau press releases are here that often announce new reports, and there is usually a hyperlink to the report. Another useful link is “Regional Offices.” You can access your specific state data center from this link, and that gives access to a variety of datasets in addition to census datasets. The left frame has a link to a comprehensive subject listing, a search feature, publications (pdf), data access tools, a product catalog, and American Factfinder.
American Factfinder contains tables and maps of Census 2000 data for all geographies down to the block level. It is intended to be easier to use and faster than the Census Bureau Web site. The "Site Tour" link is a good place to begin. Topics include Factfinder Features, Navigating in Factfinder, Using the Main Page, Finding the Facts You Need, etc.

In the past I have been reluctant to try to find census data. That is no longer the case. I encourage everyone to explore these two Web sites and discover the wealth of information they provide. Let me put it this way. The presentation was after lunch, on a hot day, in a dimly lit room and it held my interest!

P.S. Please come to Bismarck in the autumn, we’re stayin’ there with some friends and they’ve got lots of room. You can buy some paintings on the sidewalk near a café where I hope to be eatin’ soon...

Thursday, July 25
Minutes from LRL Lunch and Business Meeting
By Arthur McEnany, Louisiana

Chair Nan Bowers called the meeting to order. Following introductions, she thanked Mr. Tim Nixon of West Group for their sponsorship of the luncheon.

The 2002 Staff Achievement Awards were then announced. The institutional award was presented to the Wisconsin Legislative Research Library, the Dr. H. Rupert Theobald Legislative Library. Deb Priest of the Assembly Information Center, New York General Assembly was the recipient of the individual staff achievement award.

Among the 2002 Notable Document Award winners were the Minnesota House of Representatives Research Department for its publications on Nuclear Waste Dry Cask Storage and a guide for legislators entitled Youth and the Law. The Nebraska Legislative Research Division was cited for its publication on redistricting and the Utah Office of Legislative Research and General Counsel for its publication on Energy Policy Issues and Legislative Options.

Document honorable mention awards were also presented to the Morrison Institute for Public Policy from Arizona State University, the Pennsylvania General Assembly Joint State Government Commission and the Wisconsin Legislative Reference Bureau.

Joining us during the meeting were members of the Legislative Staff Coordinating Committee including Ramona Kenady, staff chair and Clerk of the Oregon House of Representatives, incoming staff chair Gary Olson of Michigan, incoming staff vice chair Max Arinder of Mississippi and immediate past chair Diane Bolender of Iowa. The officers welcomed LRL and asked for our participation with future changes.

Marilyn Johnson of North Dakota brought us up to date on the Professional Development Seminar scheduled for Bismarck in October. Copies of registration material and the substantial schedule of events were distributed.

The 2003 Professional Development Seminar is tentatively scheduled for Portland, Oregon. There was discussion of possible sites for the PDS in 2004.

Saturday, July 27
The Power of Collaboration
By Marilyn Johnson, South Dakota

The program panel included Ms. Chris Carlson, Co-Executive Director of the Policy Consensus Initiative, Santa Fe, New Mexico; Senator Jane Krentz, Minnesota; and Senator David Steele, Utah.

What is collaboration? Why are legislators finding it an increasingly useful decision-making tool? All three panelists would agree that collaboration is a method of bringing to the same table people with an investment in an issue for the purpose of defining problems, crafting alternative solutions, establishing trust and developing consensus based on specific criteria.

Decisions demanding difficult legislative compromise particularly arise when lawmakers consider, for example, the complexities of telecommunications, welfare reform, education finance and long term care. As a result, legislators are becoming aware that traditional power struggles between those with conflicting viewpoints do not always effectively resolve difficult situations. In order to work well, collaboration must begin between legislative sessions. The process must involve all interest groups so a true partnership can be formed, with each party buying into a solution.

A collaborative mindset builds a coalition of groups able to develop a common vision, define mutual goals, then agree to joint strategies to achieve the desired outcome. Of primary importance, once all
parties commit, is defining the problem then keeping
the focus on points of common interest. Setting
realistic timetables and goals while following agreed­
upon guiding principles that delineate roles and
responsibilities of all parties ensures that the
collaborative process moves forward. Evaluation
and assessment are essential to the credibility of the
process.

NCSL National Bill Text and Status Project
By Nan Bowers, Nevada

Looking for bills other states may be processing on
the nursing shortage, or cigarette taxes or any one of
a hundred topics? NCSL has a new project that
allows simultaneous searching of bills from state
legislatures. Searching can be as simple or
sophisticated as you want, you can save and track the
bills for future research, you can even have other
people share the search strategies and results.

The system is ready for review, with eight states’
data online, at
http://www.ncsl.org/public/ncsl/billstatus_start.cfm,
or link from the NCSL homepage. Thirteen states
are committed to providing their data by the 2003
legislative sessions, and more states are working to
supply data. If your state is not yet participating,
encourage your information technology staff or
leadership staff to contribute to this valuable service.
States online include CA, DE, KY, LA, NV, SD, UT,
WI and coming up are FL, IA, OK, OR, TX, and VA.

Librarians are encouraged to use the system and
provide feedback directly through the comments
button.

Here are some of the search options:
• Search one, all, or selected states
• Search full text of the bill, or summary
  and title, or sponsor
• Select bill status to include all bills, only
  bills in process, adopted, etc.
• For search terms, match all words, exact
  phrase, same paragraph, etc.
• Save only relevant hits and track changes
to those bills
• Run the saved search to find bills
  introduced since the last search
• Run a ‘search within a search’ i.e. ‘drill
down’ to get at very specific bills
• Email notification to alert you to new
  activity within your saved bills

As you can see, it can be a very complicated system.
I and a Texas librarian, Laura Wisdom, are working
on the HELP feature, with assistance from NCSL
staff. We find it difficult to write targeted yet not too
complex HELP information. Any feedback on our
work would be greatly appreciated.

The NCSL Annual Meeting included a program
demonstrating the Bill Status System.
Comments and suggestions were positive, and further
work on the system is assured. Additional features
may include print options, sort options, exporting to
Excel, and video help.

The LRL Discussion Forum Lives On
By Robbie LaFleur, Minnesota

If any readers are not subscribed to the LRL NCSL
electronic discussion forum, you should be! It’s a
great venue for helping your fellow legislative
librarians and getting the help you need. For
example, there were a few messages recently about
the online CCH Tax Guide, just at the time we were
about to renew our print edition. We tested the
electronic version and had several researchers do so
as well. We opted for the electronic version and
made some useful contacts with new researchers.

Did you know you can check the archives of our
messages? The discussion archives pull the threads
of past queries together nicely and allow you to
review all the great answers to questions posed.
From the main page of the NCSL site, click on
“Information Exchange” in the header and choose
“discussion forums.” After logging on you will see a
page of your lists and can review the messages.

While reviewing the messages I noticed that it is very
useful to give your question a distinctive title. It’s
easy to determine the subject of messages titled
“Re:Biopharmaceutical manufacturing;” it’s not so
easy to guess the subject of “50 State Survey.”

You can use the search feature to find a specific
message. For example, I just put in ‘Weeks’ to get
all of Eddie Weeks’ messages and browse for my
favorite message so far this year. If you’d like to
search for it too, the title of the message was “In the
spirit of keeping us all informed of what's happening
in other states...” But in case you don’t have time to
search right now, Eddie told us about the Tennessee
bill to “Encourage the purchase of a submarine to
patrol the waters of the Commonwealth and search
and destroy all casino riverboats.”

So sign up for the LRL listserv, supply questions or
answers, or search. The LRL Discussion Forum is a
great tool.
Legislative Staff Achievement Awards are presented annually to individual legislative staff members, teams on a project, or legislative staff offices that have demonstrated excellence in supporting the work of a state legislature and strengthening the legislative institution. The awards are bestowed by the 10 NCSL staff sections and the staff chair of the Assembly on State Issues, each of whom may name two award recipients annually. Examples of accomplishments recognized by the Legislative Staff Achievement Award include, but are not limited to:

- Helping to improve the effectiveness of the legislative institution.
- Supporting the legislative process and the mission of the legislature.
- Exhibiting a high degree of professionalism, competence and integrity in serving the legislature and the public.
- Contributing to the work of the National Conference of State Legislatures.
- Demonstrating expertise in a particular field.
- Contributing to existing knowledge.

**AWARD RECIPIENTS FOR LEGISLATIVE RESEARCH LIBRARIANS STAFF SECTION**

**Deborah S. Priest, Director of the New York Assembly Information Center.**

The Legislative Research Librarians' Staff Section recognizes Deborah Priest, director of the New York Assembly Information Center. Deb was instrumental in creating and organizing the Notable Documents Award presented by the LRL staff section each year to states that publish outstanding documents through used in judging these documents and helped arrange the publicity for the winners through *State Legislatures* magazine and *State Government News*. She still serves as chair of the Notable Documents Award Committee for LRL. She has made substantial contributions to the well-being of the staff section.

In her own library, Deb led the effort to introduce information technology through the development of proposals and selection of a vendor that specializes in archival document storage. This has provided access to older documents while freeing up valuable space for newer materials. She also sponsors training sessions for new staff to introduce them to the workings of the New York State Assembly. Deb is active with local professional librarians' groups, encourages her staff to participate, and has fostered the professional development of her staff.

**Dr. H. Rupert Theobald Legislative Library of the Wisconsin Legislative Reference Bureau**

Marian Rogers, Managing Librarian

The Legislative Research Librarians Staff Section recognizes the Dr. H. Rupert Theobald Legislative Library for its contributions and services to the Wisconsin Legislature, the Wisconsin Legislative Reference Bureau and the legislative librarians' profession. The library houses a large collection of legislative research materials and a clipping collection dating back to the early 1900s. The library has an Internet presence through its catalog and monthly publications.

The library staff has been supportive of NCSL since its formation by attending conferences and seminars, serving as regional coordinator for the LRL Staff Section and making presentations at LRL events. This year also marks the 101th anniversary of the Wisconsin Legislative Reference Bureau. It served as a model not only for other state legislative research libraries, but for the Congressional Research Service as well.
LEGISLATIVE RESEARCH LIBRARIANS
2002 NOTABLE DOCUMENT AWARD WINNERS

MINNESOTA House of Representatives Research Department

1. Nuclear Waste Dry Cask Storage

NEBRASKA Legislative Research Division

State of Nebraska: 2001 Redistricting

UTAH Office of Legislative Research and General Counsel

Energy Policy Issues and Legislative Options

HONORABLE MENTION

ARIZONA Morrison Institute for Public Policy
School of Public Affairs, Arizona State University

Five Shoes Waiting to Drop on Arizona's Future

PENNSYLVANIA General Assembly Joint State Government Commission

Driver Distractions and Traffic Safety

WISCONSIN Legislative Reference Bureau

1. Tap the Power
2. Constitutional Highlights

OUTSTANDING PROACTIVE E-UPDATE SERVICE

CALIFORNIA California Research Bureau

Studies in the News http://www.library.ca.gov/crb/Studies_In_The_News.html

CONNECTICUT Office of Legislative Reference

E-Mail Update Service E_LINK: sending e-mail

SPECIAL CITATION FOR DEPTH OF ANALYSIS AND SPEED IN PRODUCING INFORMATION VITAL TO GOVERNMENT

NEW YORK NYC Comptroller

Impact of the September 11 WTC Attack on NYC's Economy and Revenues
CONSISTENTLY OUTSTANDING CORPUS OF WORK

KENTUCKY Legislative Research Commission

2. Kentucky General Assembly Membership 1900-2000
   V1. 1900-1949  V2. 1950-2000
3. Executive Branch Contracting for Services: Inconsistent procedures limit accountability and efficiency
4. Impact Plus: Design of Medicaid - Funded Program for children with severe emotional disturbance results in rapidly growing expenditures and difficult policy choices

Kentucky Long-Term Policy Research Center

1. Challenges for the New Century: Trends that will influence KY's future
2. Foresight
4. Financing State and Local Government: Future challenges and opportunities
5. Listening to Kentucky High Schools: Why Some High Schools Miss, Meet, and Exceed Predicted Post Secondary Outcomes
6. Policy Notes: on issues of importance to students and their future education plans

Project Citizen Competition at Annual Meeting

In previous years, some members of LRL have served as judges for this competition. This year, Rita Thaemert was a judge.

We the People... Project Citizen is a civic education program for middle school students that promotes competent and responsible participation in state and local government. It actively engages students in learning how to monitor and influence public policy and encourages civic participation among students, their parents, and members of the community.

As a class project, students work together to identify and study a public policy issue, eventually developing an action plan for implementing their policy. The final product is a portfolio displaying each group’s work. In a culminating activity the class presents its portfolio in a simulated legislative hearing, demonstrating their knowledge and understanding of how public policy is formulated. Classes may also be able to enter their portfolios in a local competition with other classes. Local winners submit their portfolios for a statewide competition, and state winners go on to be evaluated in the Project Citizen national finals.

PROJECT CITIZEN NATIONAL PORTFOLIO SHOWCASE
July 25-26, 2002
Denver, Colorado

The 2002 Project Citizen National Portfolio Showcase was held in Denver, Colorado, in conjunction with the annual meeting of the National Conference of State Legislatures. Each Project Citizen portfolio received a level of achievement award based on average score of multiple raters.

The four levels of achievement are designated as:

▸ Superior
▸ Exceptional
▸ Outstanding
▸ Honorable Mention

The results of the 2002 Project Citizen National Portfolio Showcase are:

SUPERIOR ACHIEVEMENT
Mississippi  Rhode Island
Oregon  Washington

EXCEPTIONAL ACHIEVEMENT
Alaska  Massachusetts
Arkansas  Michigan
California  Missouri
Colorado  Montana
Dubbed “MeL,” the Michigan eLibrary contains “Best of the Internet” resources screened by professional librarians and more than $3.6 million worth of online encyclopedias, directories, almanacs, electronic books and newspaper and magazine articles – exactly the kinds of resources one would expect to find in the world’s great research libraries.

According to John C. Dvorak of PC Magazine, “MeL is an astonishing site. It puts Michigan at the top of the heap for providing its citizens with a powerful information portal that is far superior to most commercial sites.”

Because the Library has secured access to these electronic resources for libraries and their users statewide, the savings are substantial. In fact, if each of the more than 2,000 Michigan libraries were to subscribe individually to this package of databases with unlimited simultaneous access, it would collectively cost more than $250 million.

“The Internet can be a treasure chest of information,” noted Brandau, “but you have to have the right key. MeL gives Web users a way to wade through targeted collections of information rather than casting a net out blindly and hoping for good results.”

In addition, MeL is completely non-commercial, accepts no sponsorship, and the selecting librarians make a great effort to choose sites that have minimal, if any, advertising. Any Web site matches returned in a MeL search result are there solely for their content and suitability.

Brandau also said MeL works in tandem with local public and school libraries. “MeL is available anywhere there is an Internet connection, and one of the best places to get connected is at the library,” she said. “Librarians are pros at finding the best information on the Web. A great way to try out MeL is to tour it with your local librarian.”

Accessing MeL is simple. Any Michigan resident with a driver’s license or state identification may simply visit www.michigan.gov/hal, click on the MeL icon, and follow the on-screen instructions for logging on.
MeL’s commercial databases, funded by the Library of Michigan, cover a huge spectrum of topics from health and science to children’s entertainment and world news. In addition, MeL’s large newspaper and magazine resources can provide substantial, up-to-date search results for almost any topic. Where the exploration stops is entirely up to the user.

The Library of Michigan is part of the Michigan Department of History, Arts and Libraries (HAL), whose mission is to enrich the quality of life for Michigan residents by providing access to information, preserving and promoting Michigan’s heritage and fostering cultural creativity. The department also includes the Mackinac Island State Park Commission, the Michigan Council for Arts and Cultural Affairs, the Michigan Film Office and the Michigan Historical Center.

The new MeL Web site represents the latest enhancement to the award-winning Michigan.gov web portal. The site, located at www.michigan.gov/hal, furthers Michigan’s ability to ensure a single face of government to citizens. The new MeL site includes many important features designed to increase citizens’ access to Michigan’s services. These features include a common look-and-feel, search engine, Quick Links and links to Michigan’s privacy and security policies.

New NCSL Publications

All NCSL publications listed here are available from the Marketing Department at 303/830-2200.

BOOKS

Welfare Reform Series
- Strategies for Hard-to-Serve TANF Recipients
- Employment Experiences of Former TANF Recipients
- Child Care Experiences of Former TANF Recipients
- Employment Experiences of Former TANF Recipients
- Faith-Based Initiatives in Welfare Reform
- Time-Limited TANF Recipients

Thanks to all of the staff section members and others who submitted columns and information for this issue. We welcome your ideas and submissions. Newsline is published four times annually by NCSL’s Legislative Research Librarians Staff Section and is edited and formatted by Rita Thaemert.

Don’t Forget to Register for the

LRL Professional Development Seminar

October 9-12 in Bismarck, North Dakota
# Legislative Research Librarians

## Staff Section Officers

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## Regional Coordinators

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<th>Penelope Dukes-Williams (TX)</th>
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