V15 Virtual Medicine
Virtual Medicine Goals

• 15% of FY 11 Veteran Patient Population using Virtual Care Modalities
  – TeleHealth
  – Secure Messaging

• Three Year Virtual Medicine Plan
  – Building a Virtual Medicine Culture
TeleHealth Goals/Progress

• Staffing (TCT) Positions
• Refresh of TeleHealth Equipment's
• Virtual Health Educational Series
• Expansion of CVT/HT/SF
  – Clinical Video TeleHealth
  – Home TeleHealth
  – Store n Forward
• Introduction of Digital Stethoscopes
• TelePathology/Tumor

• 14 of 57 Positions Filled
• TBD
• Operational and Flourishing/Expanding
• Ongoing at all Facilities
• Ongoing at all Facilities
• Operational at KCVA/Eastern Kansas
# Current TeleHealth Applications

<table>
<thead>
<tr>
<th>Behavioral Health</th>
<th>Nutrition</th>
<th>SATP</th>
<th>DERM</th>
<th>Pharmacy</th>
<th>CARDIO</th>
<th>Tele-Rad</th>
</tr>
</thead>
<tbody>
<tr>
<td>Home TeleHealth</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>HTN</td>
<td>Diabetic Education</td>
<td>MOVE</td>
<td>Smoking Cessation</td>
<td>Heart Failure</td>
<td>Multi-Point Patient Education</td>
<td></td>
</tr>
<tr>
<td>Brace – Amputee</td>
<td>PAIN</td>
<td>REHAB</td>
<td>Social Work</td>
<td>Speech</td>
<td></td>
<td>Tele-Retinal Imaging</td>
</tr>
</tbody>
</table>
TeleHealth Initiatives

• The Kansas TeleHealth Expansion Project
• KCVA Medical Mobile Unit
• Anytime CVT Access for Veterans Via Mobil Technologies
• Continued Expansion of TeleOncology/TeleTumor/TelePathology
• Increase Inter-Facility TeleHealth Consultation
• Tele-ICU Between Marion and VISN 23 with expansion capacity to all VISN 15 sites.
My Health eVet Goals/Progress

• 25% In Person Authentication Rate
• 15% Secure Messaging Opt-in Rate
• 100% Primary Care using Secure Messaging
• 100% Specialty Care using Secure Messaging
• 80% Completion Rates for Secure Messages
Secure Messaging (SM)*

- Secure Messaging is for non-urgent communication between VA patients and staff
- Veterans can request appointments and/or prescription renewals, ask health or administrative questions, etc.

*requires authenticated account
Brainstorming Session

• How to increase clinical adoption and usage?

• How to increase utilization by patients?

• How to use Virtual Medicine Modalities to meet clinical efficiencies?