



**VA**  
HEALTH  
CARE

Defining  
**EXCELLENCE**  
in the 21st Century

# V15 Virtual Medicine



# Virtual Medicine Goals

- 15% of FY 11 Veteran Patient Population using Virtual Care Modalities
  - TeleHealth
  - Secure Messaging
- Three Year Virtual Medicine Plan
  - Building a Virtual Medicine Culture

# TeleHealth Goals/Progress

- Staffing (TCT) Positions
- Refresh of TeleHealth Equipment's
- Virtual Health Educational Series
- Expansion of CVT/HT/SF
  - Clinical Video TeleHealth
  - Home TeleHealth
  - Store n Forward
- Introduction of Digital Stethoscopes
- TelePathology/Tumor
- 14 of 57 Positions Filled
- TBD
- Operational and Flourishing/Expanding
- Ongoing at all Facilities
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- Operational at KCVA/Eastern Kansas

# Current TeleHealth Applications

Behavioral Health	Nutrition	SATP Home TeleHealth	DERM	Pharmacy	CARDIO Tele-Rad
HTN	Diabetic Education	MOVE	Smoking Cessation	Heart Failure	Multi-Point Patient Education
Brace – Amputee	PAIN	REHAB	Social Work	Speech	Tele-Retinal Imaging

# TeleHealth Initiatives

- The Kansas TeleHealth Expansion Project
- KCVA Medical Mobile Unit
- Anytime CVT Access for Veterans Via Mobil Technologies
- Continued Expansion of TeleOncology/TeleTumor/TelePathology
- Increase Inter-Facility TeleHealth Consultation
- Tele-ICU Between Marion and VISN 23 with expansion capacity to all VISN 15 sites.

# My HealthVet Goals/Progress

- 25% In Person Authentication Rate
- 15% Secure Messaging Opt-in Rate
- 100% Primary Care using Secure Messaging
- 100% Specialty Care using Secure Messaging
- 80% Completion Rates for Secure Messages

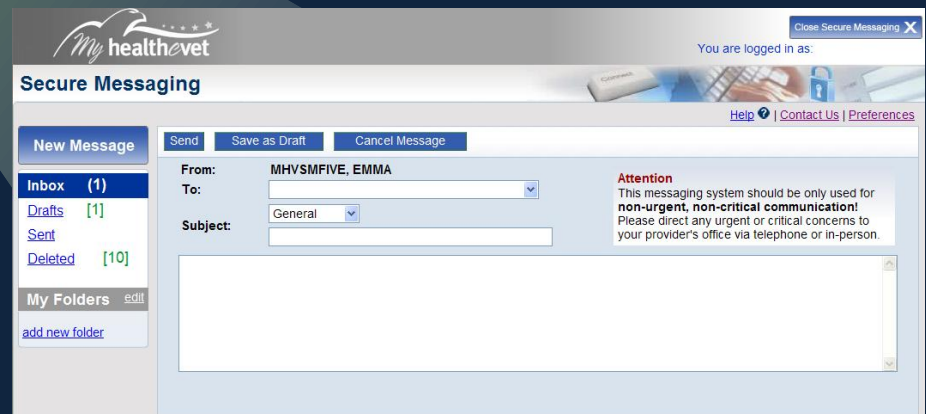


# Secure Messaging (SM)\*



- Secure Messaging is for non-urgent communication between VA patients and staff
- Veterans can request appointments and/or prescription renewals, ask health or administrative questions, etc.

\*requires authenticated account



# Brainstorming Session

- How to increase clinical adoption and usage?
- How to increase utilization by patients?
- How to use Virtual Medicine Modalities to meet clinical efficiencies?