PURPOSE

Provide information and answers to constituent inquiries.
• Research Division
• Formed in 1999
• Carson City and Las Vegas
SERVICES

- Letters
- Proclamations
- Speeches
- Case Work
- Session Staff
PROCESS

- Inquiry
- Database Entry
- Research
- Response
PREPARATION

- Current Events
- State Agency Visits
- Database & WIKI
- Common Contacts
CHALLENGES

- Unknown Facts
- Same Subject
- Quick Response
- Work Load
SLOGAN

- Investigation
- Action
- Problem Solved
SUMMARY

- Purpose is Help
- Relationships
- Access to Info
- Empathy
CONTACT

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