



# TALLAHASSEE

## 2019 NLSSA Annual Training Conference

Aug. 25-29, 2019

Tallahassee, Fla.

*Sponsored by the National Legislative Services and Security Association*

### *Preliminary Agenda*

(as of Aug. 19, 2019)

#### Concurrent Sessions

Security specific programming

Tour and support services programming

### Sunday, August 25

5 – 7 p.m.

#### **Early Registration**

*DoubleTree Hotel—Adams Park Foyer*

7 p.m.

#### **NLSSA Executive Board Meeting**

*DoubleTree Hotel—Adams Park*

Presiding: Martin Brock, chief of police, North Carolina General Assembly and NLSSA President

### Monday, August 26

7:30 – 11 a.m.

#### **Registration/Information Desk**

*DoubleTree Hotel—Adams Park*

8 a.m.

#### **Attendees Walk to State Capitol Complex**

Walking distance is approximately two blocks.

8:30 – 9 a.m.

#### **Coffee Service**

*State Capitol—4<sup>th</sup> Floor Rotunda*

Please note: No food or beverages are allowed in the House Chamber.

**Monday, August 26, cont'd.**

- 9 – 10 a.m.                    **Opening Ceremony**  
*State Capitol—House Chamber*  
Invocation  
Presentation of the Colors  
Pledge of Allegiance  
National Anthem  
Retire Colors  
Welcome  
Greetings (Senator & Speaker)  
Special Recognition: Former Presidents  
Organization Overview and Summary of Week's events  
Closing
- 10 – 11:30 a.m.                **Guided Tour of Florida's Capitol Complex**  
*State Capitol*  
Supreme Court  
Plaza Level  
Senate & House Chambers  
22nd Floor  
Capitol Police Dispatch and Screening
- Attendees will break into three groups for the tours.
- 11:30 a.m. –12:30 p.m.        **Lunch**  
*State Capitol—4th Floor Rotunda*  
Special Recognition: New NLSSA Members
- 12:30 – 12:45 p.m.            **Walk from State Capitol to Knott Building**
- 12:45 – 1:45 p.m.            **Plenary Session—Enduring Threats**  
*Knott Building—Room 412*  
Regional director Scott McAllister will discuss the evolving threat picture of the homeland from a pre- and post-Sept. 11 perspective. In addition, he will discuss the Department of Homeland Security Intelligence Enterprise and the National Suspicious Activity Reporting (SAR) efforts.
- Speaker: Scott McAllister, director of the DNI's Southeast Coastal Region, U.S. Department of Homeland Security
- 1:45 – 2 p.m.                    **Break**  
*Knott Building*

2 – 3 p.m.

**Plenary Session—Domestic Terrorism v. Local Threats**

*Knott Building—Room 412*

This presentation focuses particularly on how domestic terrorism is conceptualized by the federal government and issues involved in assessing this threat's significance. The presentation will detail the national level patterns, trends and criminal tactics of the various domestic terrorism threats to the homeland supported with case studies from around the country. The domestic terrorism ideologies that will be covered include the white supremacist extremist movement, sovereign citizen extremists, militia extremists, black separatist extremists, anti-abortion extremists, animal/environmental rights extremism and anarchist extremism.

Speaker: Patrick Manz, regional intelligence analyst, Southeast Coastal Region, U.S. Department of Homeland Security

3 – 3:15 p.m.

**Break/Tour and Support Staff Walk to Historic Capitol**

3:15 – 4:15 p.m.

**Concurrent Sessions**

**Security Services—National Network of Fusion Center**

*Knott Building—Room 412*

Director Kristi Gordon will be presenting the National Network of Fusion Centers and the importance of NLSSA members "plugging in" to their state or regional centers to enhance the overall collaborative efforts of information sharing. These centers of information-sharing assist stakeholders with their overall situational awareness and as a force multiplier in the overall security of your facility.

District commander Aaron Godbey will be discussing the practical application use of multi-source intelligence in protecting government buildings. He will explore some of the tactical level challenges specific to sharing this information with non-law enforcement government personnel and provide some best practices to assist with information sharing. He will also lead a discussion on how this type of information can be used to influence decision making to protect continuity of government.

Speakers:

Kristi Gordon, chief of Intelligence, Office of Statewide Intelligence, Florida Department of Law Enforcement and Director, Florida Fusion Center

Aaron Godbey, District Commander for the Federal Protective Service, Florida District Office

**Tour and Support Services—Best Policies and Procedures (Bring & Brag Format)**

*Historic Capitol*

Attendees have five minutes to present their best policy. The state voted best policy will get prize and will present their policy to the larger NLSSA group to include a short presentation.

Who has the best policy? Bring some copies of your best policy. We will engage in a roundtable discussion of each other's policies to discover who has a real winner. Short Q&A at the end.

Moderators: Virginia Drew, director, New Hampshire Visitor Center  
Tiffany Baker, museum director, Florida Historic Capitol Museum

**Monday, August 26, cont'd.**

- 4:15 – 4:30 p.m.      **Security Service attendees will walk to Historic Capitol for the Reception**
- 4:30 – 5:30 p.m.      **Opening Reception**  
*Historic Capitol*  
Speaker: Tiffany Baker, museum director, Florida Historic Capitol Museum
- 6:00 p.m.  
Evening                **Return to hotel**  
**Dinner on Your Own**

**Tuesday, August 27**

- 7:45 a.m.              **Security Services Attendees Board Buses for FSU-Turnbull Conference Center**
- 8 a.m.                  **Bus Departs Hotel for FSU-Turnbull Conference Center and  
Tour and Support Services Attendees Walk with Guide to Capitol**
- 8:30 – 10 a.m.        **Concurrent Sessions**  
**Security Services—Over 120 years of Security & Protection Experience**  
*FSU Turnbull—Room 108*  
With more than 120 years of combined knowledge and experience shared among the panelists, look for these experts to take questions from the audience, do a deep dive discussion into the evolution of security and protection, and provide up-to-date and helpful information of new path-breaking directions our industry is headed towards.  
  
Moderator: Chuck Williams, Senate Sergeant at Arms, South Carolina  
  
Speakers: Donald Severance (former Senate Sergeant at Arms, Florida)  
Jim Melton (former Senate Sergeant at Arms, South Carolina)  
Earnie Sumner (former House Sergeant at Arms, Florida)  
Russell Hosford, House Sergeant at Arms, Florida  
Silvester Dawson, Supreme Court Marshal, Florida  
Chris Connell, Director of Florida Capitol Police  
Tim Hay, Senate Sergeant at Arms, Florida  
**Tour and Support Services—Volunteer Management 101**  
*Historic Capitol*  
Have volunteers? Need volunteers? How does one go about managing a volunteer force? Let's talk training, scheduling, recognition and more. Vita will walk us through Volunteer 101, including the best legal and ethical steps to take to ensure that your volunteers have a rewarding and engaging experience.  
  
Speaker: Vita Woodrich, director, Volunteer Florida's Volunteer Services
- 10 – 10:15 a.m.      **Coffee Break**

10:15 – 11:15 a.m.

**Concurrent Sessions**

**Security Services—Federal Protective Services, Department of Homeland Security**

*FSU Turnbull—Room 108*

Regional director Gabe Russell will explain the Federal Protective Service's response to large scale protests at government facilities in Portland, Ore., including the occupation of government property and building take overs. Using video from actual incidents, Russell will provide important information and examples about lessons learned, interagency coordination, and joint operations.

**Speaker:** Gabe Russell, regional director, Pacific Northwest Artic Region, Federal Protective Service

**Tour and Support Services—Scheduling Systems & Managing Tour Groups**

*Historic Capitol*

Discussion of scheduling events, tours and rooms. Get an inside look at the scheduling system Washington state is using and learn about some of the built-in practices and steps that Washington state coordinators find important and useful. This discussion will provide time to share ideas and best practices regarding your home state scheduling system.

**Speaker:** Virginia Drew, director, New Hampshire Visitor Center

11:15 – 11:30

**Tour and Support Services Board Bus for FSU-Turnbull Conference Center**

11:30 – 12:30 p.m.

**Lunch**

*FSU Turnbull—Room 108*

12:30 – 1:30 p.m.

**Plenary Session—Managing Generations in Today's Workplace**

*FSU Turnbull—Room 108*

Generational differences between yourself, those you lead, and those you report to are in increasingly important aspect of supervision in the workplace. The distinct approaches of different generational mindsets can also play out in relationships. For the first time, we're seeing four distinct generations working side by side in the workplace. Each generation comes with its own values, approaches, attitudes, and work ethics, creating a unique challenge for managers and employees alike. Are you ready for supervising the next generation?

**Speaker:** Chief David L. Perry, FSU police department, assistant vice president for public safety

**Tuesday, August 27, cont'd.**

1:30 – 3:00 p.m.

**Plenary Session—FSU Active Shooter Awareness**

*FSU Turnbull—Room 108*

***Training to Survive an Active Shooter Event***

The course is led by FSUPD Crime Prevention Officers and a Command Staff Representative. It is designed to provide an overview of the FSU Police Department as well as recent and past incidents involving active shooter events. This class will provide important lessons learned so that you can save lives. The training also incorporates videos and hands on demonstrations with safety in mind, to provide visual examples of the actions one can take to increase their survivability of an active shooter incident.

***FSU Lessons Learned from an Active Shooter Event—Before the Shots were Fired.***

This presentation will be a combination of original images, firsthand accounts, radio transmissions, videos and actual documents from the Nov. 20, 2014, shooting on FSU's campus, Strozier Library. The presentation will be a dynamic display highlighting the officer's response to the shooter, the communications officer's calm demeanor and the preparation for each of the major press conferences to provide timely updates to the swarm of media that descended on the campus of FSU. The presentation will also highlight previous security enhancements implemented that helped prevent the shooting from becoming an even worse tragedy.

Speakers: FSU Police Department Command Staff

3:00 – 3:15 p.m.

**Break**

*FSU Turnbull*

3:15 – 5:15 p.m.

**Plenary Session—PULSE Night Club Tragedy: Investigation and Response**

*FSU Turnbull—Room 108*

SAS Warren will provide an overview of the events that took place on June 12, 2016, the subsequent investigation and the lessons learned.

Speaker: Danny Warren, special agent supervisor, Organized Crimes Squad, Florida

5:30 p.m.

**Return to Hotel**

Evening

**Dinner on Your Own**

8:30 – 9:30 a.m.

**Plenary Session—Leading with Purpose, Perseverance and Passion**

*DoubleTree Hotel—Ballroom*

Few management topics raise more conversation and concern than leadership. Recent interviews with executives in both the private and public sectors describe leadership as a “scarce resource” that needs to be continuously developed and cultivated. Examples, both positive and negative, abound in popular media about leadership behaviors that are largely based in a leader’s belief in and adherence to seven core purpose-oriented leadership principles. This highly interactive session will provide participants the opportunity to explore seven core principles of purposeful leadership and provide application activities that will help to improve their professional and personal lives.

Speaker: C. Darren Brooks, Ph.D., assistant department chair, Department Chair, College of Business, Florida State University

9:30 – 9:45 a.m.

**Break**

*Hotel*

9:45 – 10:45 a.m.

**Plenary Session—Wisconsin State Capitol: Lessons Learned from Mass Protests**

*DoubleTree Hotel—Ballroom*

This talk will discuss lessons learned in Wisconsin from the protests of the 2011-12 and subsequent legislative sessions. The talk will cover the importance of developing a strong plan and how best to utilize staff and resources during a large mass event. The talk will further discuss the need to have strong lines of communication, information sharing and the right personnel. The talk will also cover the need to protect the personal safety and mental well-being of your staff. An open period of question and discussion from other states in terms of their experiences will be part of the presentation.

Speaker: Ted Blazel, Senate Sergeant at Arms, Wisconsin

10:45 – 11 a.m.

**Break**

*DoubleTree Hotel*

11 a.m. – Noon

**Concurrent Sessions**

**Security Services—HEXWAVE Screening by Liberty Defense**

*DoubleTree Hotel*

HEXWAVE is designed to detect threats (guns, explosives, knives, both metallic and non-metallic) carried on a person under clothing in real time as they move onto the grounds or buildings of a facility. It uses low power radio frequency signals to scan people in a detection space to create 3-dimensional (3D) data such as the size, shape, depth, and location of potential weapons or other articles. The 3D images are then analyzed by a type of Artificial Intelligence (AI) to determine if an item is a threat or just a set of keys, cell phone, etc.

Speakers:

CEO Bill Riker, CEO, Liberty Defense

Aman Bhardwaj, COO, Liberty Defense

**Tour and Support Services—Managing Spaces**

*DoubleTree Hotel*

This panel discussion features just a few of the stakeholders that manage the special places of the Florida Capitol Complex. A lively discussion followed by attendee Q&A will explore the communication techniques, policies, and procedures that are crucial to effectively balance construction zones, the needs of visitors, and the potential impact to public sites.

Speakers: Tiffany Baker, museum director, Florida Historic Capitol Museum  
Kim Vickery, leasing support administrator, Division of Real Estate Development and Management, Department of Management Services  
Chris Connell, director of Capitol Police  
Tom Berger, director, Real Estate Development and Management, Florida Department of Management Services

12:15 p.m. – 1:30 p.m.

**Lunch**

*DoubleTree Hotel—Ballroom*

Thank you to our sponsor, Liberty Defense

2:00 p.m.

**Depart for Concurrent Session Tours**

**Security Services—Tour Florida Lottery and Capitol Police Mail Screening Facility and EOD Capabilities**

Tour Facilitators:

Larry Bourdeau, deputy director of Security, Florida Lottery

Mark Glass, deputy director, Capitol Police

**Tour and Support Services—Behind the Scenes Experience at the Archives, The Grove and The Governor's Mansion**

Tour Facilitators:

Mary Mica, curator, Florida Governor's Mansion

Johnathan Grandage, executive director, The Grove Museum

Josh Goodman, archives historian, State Archives of Florida

4:45 p.m.

**Return to hotel**

Evening.

**Dinner on Your Own**



- 8 a.m. **Board Buses for Wakulla Springs**
- 9:30 – 10:30 a.m. **Region Meetings**  
**Region 1** (Alaska, American Samoa, Arizona, California, Colorado, Guam, Hawaii, Idaho, Montana, Nevada, New Mexico, Northern Mariana Is., Oregon, Utah, Washington, Wyoming)  
*Wakulla Lodge—Terrace*  
Presiding: Lenore Adams, Region 1 Chair
- Region 2** (Arkansas, Illinois, Indiana Iowa, Kansas, Louisiana, Michigan, Minnesota, Missouri, Nebraska, North Dakota, Ohio, Oklahoma, South Dakota, Texas, Wisconsin)  
*Wakulla Lodge—Cypress Room*  
Presiding: Elizabeth Garzone, Region 1 Chair
- Region 3** (Connecticut, Delaware, Maine, Massachusetts, Maryland, New Hampshire, New Jersey, New York, Pennsylvania, Rhode Island, Vermont)  
*Wakulla Lodge—Library*  
Presiding: Janet Miller, Region 3 Chair
- Region 4** (Alabama, Florida, Georgia, Kentucky, Mississippi, North Carolina, Puerto Rico, South Carolina, Tennessee, Virgin Islands, Virginia, Washington, D.C., West Virginia)  
*Wakulla Lodge—Dining Room*  
Presiding: Richard Webb, Region 4 Chair
- 10:30 – 10:45 a.m. **Break**  
*Wakulla Lodge*
- 10:45 – 11:30 a.m. **NLSSA Annual Business Meeting and Election of Officers**  
*Wakulla Lodge – Terrace*
- 11:30 a.m. – 12:30 p.m. **Working Lunch**  
*Wakulla Lodge – Dining Room*  
Table Top Exercises facilitated by Former NLSSA Presidents
- 1 – 2:30 p.m. **Optional Programming**  
1:00 p.m.—Take first boat tour (40 people maximum), swim or depart for hotel on first bus  
1:20 p.m.—Take second boat tour (40 people maximum) or swim  
2:30 p.m.—Depart for hotel on second bus
- 3 – 5:30 p.m. **Afternoon on Your Own**
- 5:30 p.m. **Board Buses/Depart for Reception and State Dinner**
- 6 – 7 p.m. **Reception**  
*UCC—Champions Club East*
- 7 – 10 p.m. **State Dinner and Awards Ceremony**  
*UCC—Champions Club West*  
Presiding: Martin Brock, chief of police, North Carolina General Assembly and NLSSA President  
**Return to Hotel**  
**2019 NLSSA Annual Training Conference Concludes**