

CRUSHING THE CURVE

COVID-19 Tracking, Scheduling & Testing Solution

As states battle the COVID-19 crisis, the need for quick innovative solutions from the private sector that solve pressing issues for the state is apparent. Qualtrics, an SAP company, has created a solution, that has been successfully implemented in the State of Utah, that provides states an ability to assess residents based on risk, prioritize who needs to be tested, route them to testing when available and track future outbreaks and spread of the virus across the state. The solution can be implemented in 2 phases:

PHASE 1

The online assessment and case tracker allows data and cases to be collected, analyzed, categorized and tracked.

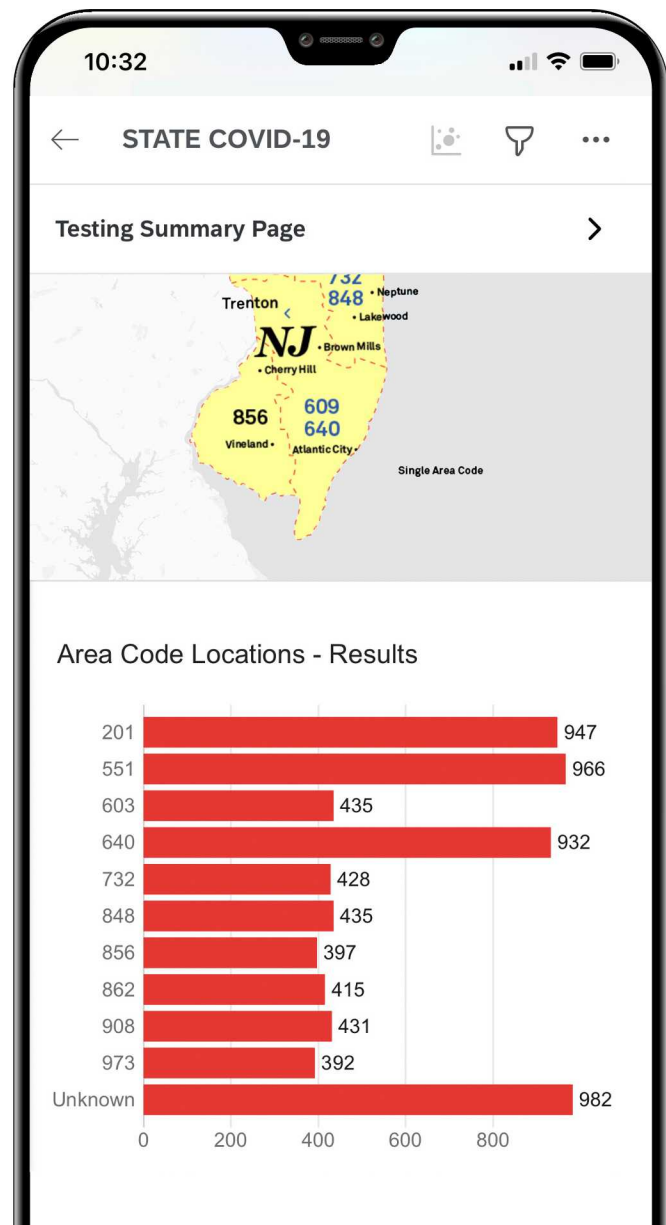
PHASE 2

The online assessment and case tracker, with scheduling and testing solution: allows one platform to tie multiple partners together for data collection, virus tracking, test scheduling and results compilation.

BENEFITS

The Qualtrics solution will give states:

- + Statewide screener with comprehensive tracking of the virus
- + Prioritize individuals who need immediate medical attention and/or COVID-19 testing
- + Real-time reporting and tracking of new COVID-19 cases
- + Streamline coordination and increase the capacity and efficiency of COVID-19 testing
- + Unified data collection for aggregation and analysis by both federal, state and local health systems
- + Ability to analyze data by demographic characteristics to gather insights and support at risk communities



PHASE 1

COVID-19 case tracker

Qualtrics offers a statewide screener available to all residents with comprehensive tracking of the virus and daily monitoring of symptomatic individuals. Prioritize individuals who need immediate medical attention and/or COVID-19 testing. Can be deployed statewide within 2 to 5 days.

INCLUDES

- + Resident Assessment (to be taken by everyone regardless of symptoms)
- + Automated aggregation of data to inform decisions such as the location of testing centers, the deployment of personal protective equipment (PPE), and the targeting of social distancing guidelines to specific groups
- + Case management system to follow up, monitor, and trace individuals for continued risk assessment, including weekly or daily symptom pulses as appropriate.

PHASE 2

COVID-19 case tracker with scheduling & testing

Integrate the COVID-19 Case Tracker with our scheduling and testing solution, enabling patient information collection, test appointment scheduling, test site logistics, and test results notification for COVID-19. This phase needs multiple partners to fulfill some of the functions, but can all be integrated into the Qualtrics system for a seamless process once partners are identified and agreed upon.

INCLUDES PHASE 1 PLUS

- + Automatic routing to a testing center based on their location
- + Schedule a testing appointment
- + Assessment information digitally linked to their test
- + Results delivered back to them via SMS, email, or online portal through Qualtrics
- + Automated individual result reporting to state & federal health information systems



Set up an [account](#) to provide residents with accurate, up-to-date information about the COVID-19 symptoms, scheduling, and testing.

Qualtrics is the world's leading experience management platform. With Qualtrics XM you can create, monitor and manage every experience on a single platform. Our advanced artificial intelligence and machine learning helps uncover deep insights and makes connections between your customer, employee, product and brand experiences to help close experience gaps and drive value back to the bottom line. Learn more at qualtrics.com.