

Frequent Users Systems Engagement: FUSE



Thousands of people with chronic health conditions cycle in and out of jails, diversion courts, hospital emergency rooms and homelessness - at great public expense and with limited positive human outcomes.



Targeted supportive housing for this most vulnerable and costly of this group can reduce costs while getting better outcomes



By finding a solution to the frequent user issue, the FUSE program serves as a catalyst for **system change**

2019-2020

Phase I: Implement FUSE demonstration for top 10 'super utilizers'

- *Leveraging services funding resources from MHCF*
- *Engage local service provider partners*
- *Integrate FUSE within CES prioritization process*

2020-2021

Phase II: Expand FUSE – clustered scattered site model

- *12 FUSE units at Cornerstone Apartments*
- *Expand service teams for increased enrollment*
- *Secure site and break ground new development*

2021

Phase III: Dedicated PSH units for FUSE participants in new development

- *Select service provider on site and expand capacity*
- *New site to include affordable units and low-barrier Navigation Center*

Target Population Proposal

The target population will be individuals currently in Missoula who are frequent users of multiple crisis response systems; criteria include:

1. Have interaction with at least 2 of the 5 systems for which data is currently tracked (Jail, MPD contacts, St. Pat's hospital, HMIS, and the Poverello Center)
2. Are experiencing homelessness; AND
3. Have had at least 10 ED visits in a one-year look back period

Target Population Outcomes

National Data-	Missoula Considerations-
What impact does supportive housing have on this population?	How can we phase up to achieve these outcomes?

Cost driver- National data ¹	Reduction in service usage from baseline - Year 1
Emergency shelter days	-97%
Emergency Room visits	-46%
Hospitalizations	-39%
Hospital bed days	-49%
Ambulance trips	-51%
Detox visits	-37%
Jail bed days	-75%
Number of arrests	-57%