

Wireless Personal Devices

Idaho Legislative Services



Evolution

- 1995 - Wireless network w/ 4 loaner laptops
- 2003 - 105 legislators using the same laptops
- 2004 – 33% privately owned PDAs
- 2008 – 50% have PDAs usually wireless

What Devices?

- 2004 – 33% privately owned PDAs
 - 56% Palm (III & V, Handspring)
 - 28% Pocket PC (Dell, HP)
 - No Wireless PDAs
- 2008 – 50% have PDA usually wireless
 - Non Wireless PDA – 21%
 - Blackberry – 29%
 - Pocket PC – 38%
 - Palm Wireless – 13%
 - iPhone – 2 members

Usage

- 2004
 - Address Books and Calendars
 - Export from Network
 - Import into PDAs
 - PDF Documents
- 2008
 - Telephone & Text Msg
 - Address Book
 - Calendar
 - Email
 - Broadband Modem

Local Synchronization

- Palm Devices – Palm Desktop
- Windows Devices – Outlook
 - Local Outlook POP3 Profiles
 - Import local contacts and calendars
 - Not synchronized with GroupWise
 - Few using MAPI Outlook to GroupWise
 - Would not work with Treo 700W
- Blackberries
 - Blackberry Manager to GroupWise Client
- Email - Wireless POP3/IMAP

Enterprise Synchronization

- Blackberry Enterprise Server
 - 9 users
 - 2 House Members
- GroupWise Mobile Connect
 - 3 Users
 - 1 House Member
- Problem
 - Most users already perform local sync elsewhere

Support

- Not officially, but ...
- More time spent than on laptops
- Just a few users
- Email issues predominately